



CONTRACT GUARANTEE OF RETURN

The organization of the Marabana – Maratón de La Habana offers the possibility of guaranteeing the refund of the registration fee in case of not being able to attend the event, hiring the Return Guarantee through the form.

If you have hired the service and you are forced to cancel your career, you can do so until **October 12, 2025 at 12:00 a.m.** (Spanish time).

Any cancellation occurred after 10/12/2025 at 12:01 am (Spanish time) will not be entitled to any refund.

HOW TO REQUEST THE RETURN GUARANTEE?

IMPORTANT: The Guarantee must be contracted the same day the registration is made.

Hiring will not be accepted after registration management.

To pay for the guarantee, the payment by POS must be made from the registration form.

BASIC RULES THAT REGULATE THE GUARANTEE

The participant who subscribes this guarantee in his own name declares to have read and accepts:

First. - The contracting of the guarantee can only be made on the same day of registration. Guarantees will not be accepted after the registration has been formalized. The payment of the same will be made by TPV.

Second. - The organization will make the payment of the amounts paid until the moment of the cancellation by the participant only in concept of registration and complements acquired through the registration form. The amount of the guarantee is not refundable, as well as the travel package (hotel, flights, etc.) in case of your purchase.

Third. - The duration of the guarantee will take effect from the moment of registration (after confirmation of payment) until 10/12/2025 at 12:01 am.

Fourth. - The participant will proceed to pay by TPV from the registration form on the same day of registration.

Fifth. - No guarantee that does not meet the first or fourth point will be accepted.

Sixth. - To execute the cancellation process, the participant must send an email to the organization (info@maratondelahabana.com) communicating the withdrawal.

IMPORTANT: the refund of the amount will be made through the same payment system, that is, the amount will be credited to the account of the card with which the payment was made, except for the amount of the refund.